

Louvre Abu Dhabi Tour Guides Training Programme



اللوفا أبو ظبي
LOUVRE ABU DHABI



Louvre Abu Dhabi is a place to share and celebrate stories of cultural connections. We have started a new chapter in the world of museums by displaying artworks from different cultures side-by-side. Different themes highlight the similarities of artistic expression, from prehistoric times to the present day, transcending both cultures and borders. As you walk through the galleries, you'll notice that we have more in common than we know.

Get Certified in 2 Steps

- Get your Department of Culture and Tourism Abu Dhabi Tour Guide License: <https://industrydevelopment.dct.gov.ae/>
- Register for the Louvre Abu Dhabi Tour Guide Training through Louvreabudhabi.ae or contact tourguidesupport@louvreabudhabi.ae

Louvre Abu Dhabi Tour Guide Training Overview

An intensive training program certifies Tour Guides to deliver a 45-minute guided tour to adult groups in multiple languages at Louvre Abu Dhabi.

Candidate Selection Criteria

- Licensed DCT Tour Guide
- Previous experience as a Tour Guide , background in art, museum tours or arts education.
- Language skills in English, French, Arabic, Hindi, Chinese Mandarin, German, Hebrew and Russian are welcomed
- Advanced research skills
- Able to decipher and adapt new information and content independently

Fees

AED 1,000 per guide

The training course includes 5 training days, followed by theoretical assessment and a practical assessment at the museum.

Structure of Training

Training courses include theory, practical and assessment components:

- Museum narrative, information on art works, architecture and operational training
- Online exam on content knowledge
- Practical assessment with mock tour
- 3 to 4 additional short training sessions on our International Exhibitions throughout the year
- Annual assessment and renewal required

Right of Speech Vouchers:

1 Voucher per Guided Tour Booking

Each guide pays for a Rights of Speech bundle of vouchers that permits certified Tour Guides to deliver an Adult Group Guided Tour in the museum:

1. First offer: AED 1,000
Number of Rights of Speech: 6,
valid for 6 months only
2. Second offer: AED 600
Number of Rights of Speech: 3,
valid for 6 months only

Annual License Renewal: AED 500 per guide
Tour Guide License is issued for 1 year of validity

Operational Information

Right of Speech

- Right of Speech is the fee required to allow External Tour Guides to book and lead an adult group guided tour in the museum
- Each Tour Guide must pay the Right of Speech fee – by redeeming 1 voucher from ROS Voucher Bundle (AED 600 or 1,000) per Adult Group Guided Tour delivered
- Admission tickets (AED 63 per person) are required for each member of the tour group
- Upon booking, a payment link is sent via email (valid for 24 hours)
- Once payment is completed, e-tickets are issued and booking confirmed

Booking

- Contact Louvre Abu Dhabi Call Centre for booking Group Guided Tour at the museum with your group

Admission Tickets

- Museum Admission tickets for each person in the visiting group can be purchased upon arrival
- External Guides receive a complimentary Admission Ticket when conducting a Guided Tour

Guided Tour Slots and Timings

- Two Guided Tour slots every hour
- 11am - 5pm Tuesday to Sunday

Terms and Condition

Training and Certification

- Guides must attend all training sessions and successfully pass the online theory and practical assessments to receive Louvre Abu Dhabi certification
- Annual license renewal exam is conducted online & onsite
- Louvre Abu Dhabi reserves the right to postpone or cancel the training if the minimum enrolment number is not met
- The Tour Guide must wear and make visible the certified tour guide badge provided to access the museum galleries only when a group is booked for a tour
- Legal Agreement and Non-Disclosure Agreement must be signed by all guides upon successful completion of the training course
- Louvre Abu Dhabi reserves the right to revoke, suspend the Tour Guide's licences in case of non-compliance or violation of the museum's Policies and Terms & Conditions without prior notification
- Louvre Abu Dhabi reserves the right to reject the Tour Guide license's renewal without proving any justification
- Absence from the training sessions and practical test constitutes a failure of the course
- No refunds will be issued to unsuccessful candidates

Booking Group Guided Tours

- Tours must be booked 3 days (72 hours) in advance, subject to availability
- Only two (2) Rights of Speech group tours per hour permitted
- The group size not to exceed 25 visitors per tour
- Tour Guides must pay for Right of Speech by redeeming one voucher per tour
- Certification is renewed yearly for a fee
- The Tour Guide is not permitted to conduct guided tours for students

Practical Information

Contact Information

- Call Centre: +971 600 56 55 66
- Call Centre timings:
9am - 9pm, Tuesday to Sunday
Email: reservation@louvreabudhabi.ae

Museum Opening Hours

- From 10am - midnight Tuesday to Sunday
- Galleries close at 6.30pm weekdays
and 8.30pm on weekends
- Last Rights of Speech Guided Tour is at 5pm
- Louvre Abu Dhabi is closed on Mondays
- Ticketing closes 30 minutes before the galleries
- Boutique closes at 6.30pm